



CLIENT GALLERY IMAGE DOWNLOAD + ORDER GUIDE

THANK YOU
FOR
INVESTING
WITH US!

YOUR PHOTOS ARE READY...
NOW WHAT?

ACCESSING YOUR GALLERY

We will provide you with a gallery ID and/or password when your pictures are ready. Your photographs will be stored on our servers and are ready to be viewed and downloaded whenever you like. All videos will be sent through email through the use of WeTransfer.com. In addition to keeping your files safe on our gallery site, we also have all of our media files saved to a cloud storage service to safe guard your files.

ORDERING PRINTS & PRODUCTS

We offer a variety of prints and products that you may order through your gallery.

We want to provide you with as many opportunities to use your images and also provide you the freedom to choose to print and order with any other service.



DOWNLOADING DIGITAL FILES

1. Go to your gallery and enter your password.
2. Once inside your gallery, press "Select Photos" in the menu bar.
3. A "Download" option will appear in the menu bar. Click "Download".
4. An option box will open. To download all the photographs in the gallery, click "Download entire gallery."
5. Depending on what internet browser you are using, the photographs will either start downloading automatically or a dialogue box will appear like in the image below. Your photographs will now download to your computer.

There is no download limit for personal galleries. Feel free to share with family and friends.

Downloading Multiple Photos from your Gallery:

When downloading multiple images at once, the images will be bundled together into one or more zip files. You can download the zip files now by clicking on the link that is displayed after requesting the download. Please note that this requires a fast and stable internet connection especially for larger downloads.

How to Download from a Gallery on a Device:

Go to your gallery using a mobile device. Tap on the image that you would like to download. This part is important as it is not possible to download from the screen where there are multiple images displayed at once. Tap the Download icon in the bottom right corner of the image.

HOW TO ORDER PHOTOS

1. Create a Client Profile.
2. Find a photo you like. Select "Buy" on that photo.
3. Choose from the photo options, such as Digital Download or Prints.
4. Each item will be added to your Cart.
5. During checkout, the website will have you read and agree to a copyright agreement. The copyright protection is to prohibit someone from profiting from my photos without my permission.
6. Digital Downloads are high resolution .jpeg files. These may be used for posting on social media. Please tag us! We love seeing you post your photos!
7. Digital Downloads can also be taken to the print shop of your choice to make prints, posters, t-shirts or other items.
8. As soon as you submit an order, we will receive an e-mail to approve the order.

HOW TO ORDER AN ALBUM

- To create Album, favorite the images you wish to use. You will need to create a client account to enable being able to favorite an image.
 - Select "buy" on your first favorited image.
 - Select the first Album option you see, you can customize this later.
 - Choose whether you would like white or cream pages.
 - Use the Drop Down arrow to select between Custom Cover, Leather Cover, or Linen Cover, then continue to choose your preferred options and add photos.
 - When creating a Book or Album, be sure to add it to the shopping cart right away to ensure you avoid running into errors with browser caches and losing your work.

TIPS

- In order to select your favorite photos, you will need to create a client account.
- When you select 'Buy', you will see a list of suggested items, click 'Visit Shop' to see a full list of items available for purchase.

PRINTING RELEASE

While we do provide you with a printing license, if a print lab that you go to requires a Printing Release, please email jeremiah@stavnemedia to request one. Most companies will not require it but we have received requests for the Walmart Print Lab. While there are many affordable options for printing, the quality of the print itself and the product really do reflect the digital work that the photographer has created. The colors are more likely to be off and more wear and tear may occur. We recommend using our quality print labs to guarantee that what you see in your final product will be what you get on your print.

CONTACT

Please reach out to us if there is anything we can do to help you with downloading or ordering your prints.
Send us a text, email, or call!

715-431-0831 - Jeremiah
jeremiah@stavnemedia.com

714-431-0142 - Bek
bek@stavnemedia.com